



YMCA CHESHIRE

SOCIAL PRESCRIBING LINK WORKER

**Candidate Pack
March 2026**



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Welcome

Thank you for your interest in the position of Social Prescribing Link Worker at YMCA Cheshire.

YMCA Cheshire, provides supported accommodation for those experiencing homelessness or victims of domestic abuse. We also provide preventative work in the local community for families, children and young people.

The Social Prescribing Link Worker will deliver person-centred, non-clinical interventions to individuals referred through GP practices and primary care teams. Based across two GP practices, working within a fast-paced service receiving approximately 30 referrals per month, the postholder will provide focused 45-minute listening and signposting to support individuals in identifying practical, social, and emotional needs and connecting them to appropriate community-based services.

The role aims to reduce health inequalities, improve well-being outcomes, and support primary care in addressing non-medical determinants of health.

About You

We are looking for someone who:

- Experience of working in a community, health, social care, or voluntary sector setting.
- Experience of managing a caseload in a busy environment.
- Strong listening skills and ability to build rapport quickly within time-limited interventions
- An empathetic/compassionate and non-judgmental approach to supporting individuals from diverse backgrounds.

Why Join Us?

At YMCA Cheshire, you'll be part of a dedicated organisation making a life-changing difference to the lives of the local community. You will have the opportunity to work in a supportive environment where your expertise, compassion, and professionalism truly matter.

Becky Parke

Becky Parke
DCEO
01270 257673



About Us

There has been a YMCA in Crewe since 1909, when an invitation went out in Crewe Chronicle inviting young men to meet some “jolly good fellows”!

Today the YMCA welcomes people of all ages, all genders, all faiths, all races, all back grounds.

We have an asset-based, advantaged-thinking approach to all our work; we focus on strengths and view diversity of thought, culture, experience and traits as positive assets.

We have a number of different services in Crewe.

- We believe everyone should have a **safe place to stay**. Our aim is to provide a wide range of housing options to those who have experienced homelessness, designed to suit their individual needs. We have a variety of accommodation at our projects on Gresty Road and Valley Brook, as well as some flats and houses in the local community.
- We work with **young people** who arrive in the UK unaccompanied and seeking asylum; this team also works with young people who are leaving the care system.
- We have a growing number of services in Crewe for **children and families**, including After School Clubs, Drop Ins for parents and carers and holiday villages.
- We offer **mental health first aid** training to staff and volunteers.
- Our services are supported by our **three social enterprises**, the GLO Café, GLO Hub and GLO Maintenance.



Our Values

We believe that everyone has unique potential and skills to be explored and developed.
We will embed this belief in our work with service users, staff and volunteers.

We believe that a 'can do' approach is critical for facilitating change in people's lives.
We will foster and nurture this attitude in our work with service users, staff and volunteers.

We believe in the Christian basis and mission of the YMCA.
We will seek to exemplify and embed Christian ethos in our organisational practice in all we do.

Our Vision

Better lives and better futures for individuals and communities

- by beginning the end of the homeless experience, one person at a time
- by working with the talents of people making transitions to independence
- by engaging and supporting children and families and staying connected in the places they live

Our Mission

YMCA Cheshire is a Christian charity that responds to local need by creatively investing in the lives of individuals and the community through all our projects, including housing, learning, family support and working with children.

Our Faith

Our faith underpins all our work and motivates us to sustain a Christian mission than is socially active.

Working at YMCA Cheshire

YMCA Cheshire currently has about 100 staff, 30 volunteers and 7 trustees.

We are an organisation that embraces a culture where our Christian based core values are at the heart of all we do.

We are committed to creating a workplace where all employees are given the opportunity to reach their full potential, feel valued and work effectively to achieve our goals.

We aspire to establish a workforce which reflects the diversity of the wider community.

We have a comprehensive health and wellbeing programme to support a healthy mind, body and spirit.

The programme includes:



Full Training Package



Employee Assistance Programme



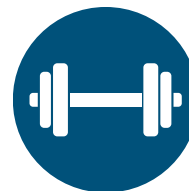
Conference Opportunities



Cafe with 20% Discount



Staff Room Refreshments



Onsite Gym



Flexible Working Policy



Long Service Vouchers



Away Days



Staff Meetings to Share Good News



Group Life Cover



Health Cash back plan

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Job Purpose

The Social Prescribing Link Worker will deliver person-centred, non-clinical interventions to individuals referred through GP practices and primary care teams. Based across two GP practices, working within a fast-paced service receiving approximately 30 referrals per month, the postholder will provide focused 45-minute listening and signposting to support individuals in identifying practical, social, and emotional needs and connecting them to appropriate community-based services.

The role aims to reduce health inequalities, improve wellbeing outcomes, and support primary care in addressing non-medical determinants of health

Main Duties

Case Management & Client Support

- Manage a caseload of approximately 30 referrals per month.
- Deliver structured 45-minute one-to-one interventions, either face-to-face, by telephone, or virtually.
- Provide active listening, motivational support, and strengths-based conversations.
- Identify social, emotional, financial, and practical needs impacting health and wellbeing.
- Offer tailored signposting to appropriate statutory, voluntary, and community services.
- Maintain accurate and timely records using agreed systems and outcome frameworks.
- Support individuals to access services, reducing barriers where possible.
- Manage risk appropriately and escalate safeguarding concerns in line with policy.

Partnership & Primary Care Integration

- Build strong relationships with clinical and non-clinical staff to embed social prescribing within practice workflows.
- Work closely with GP practices and Primary Care Network (PCN) staff to support patients with non-medical needs.
- Liaise proactively with GP practices on targeted workstreams, for example supporting frequent attenders, or patients presenting repeatedly with social or wellbeing-related concerns.
- Attend practice meetings and MDT discussions where appropriate to support coordinated care planning.

Community Engagement

- Maintain up-to-date knowledge of local community services and resources.
- Develop and sustain relationships with voluntary, community, and statutory partners.
- Promote the service within GP practices and community settings.

Performance and Quality

- Meet agreed KPIs relating to referral throughput, contact times, and outcomes.
- Contribute to service evaluation and reporting requirements.
- Provide feedback to referrers on engagement and outcomes.
- Identify service gaps and feed intelligence back to the service manager.

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Other Duties & Responsibilities

- Be fully versed with safeguarding to protect each individual from harm in accordance with current safeguarding legislation.
- Ensure equality and diversity is embedded within service delivery
- Work according to the policies and procedures of YMCA Cheshire at all times
- Actively participate in the supervision and training process to develop better services and continuous personal development
- Undertake such other duties as may be reasonably be required
- Understand, embrace and promote the values of the Association, i.e.

We believe that each person has unique potential and skills to be explored and developed.

We will embed this belief in our work with service users, staff and volunteers.

We believe that a ‘can do’ approach is critical for facilitating change in the lives of service users.

We will foster and nurture this attitude in our work with service users, staff and volunteers

We believe in the Christian basis and mission of the YMCA.

We will seek to exemplify and embed Christian ethos in our organisational practice in all we do

Person Specification

Essential:

- Experience of working in a community, health, social care, or voluntary sector setting.
- Experience of managing a caseload in a busy environment.
- Strong listening skills and ability to build rapport quickly within time-limited interventions
- An empathetic/compassionate and non-judgmental approach to supporting individuals from diverse backgrounds.
- Knowledge of local community services and support pathways.
- Ability to work independently and prioritise effectively.
- Strong commitment to maintaining confidentiality and professional boundaries.
- Strong record keeping and organisational skills.
- Competent in using IT systems, including Microsoft Office, Teams, and case management databases.
- Understanding of safeguarding and risk management.

Desirable:

- Experience working within Primary Care or alongside GP practices.
- Experience supporting individuals with complex social needs.
- Knowledge of social prescribing frameworks and personalised care models.

Key Employment Terms

- 40 hours per week
- Salary £31,200
- Permanent contract
- Responsible to Communities Manager
- Company sick pay
- Pension contribution
- 4 x Life Assurance
- Health Assured Employee Assistance Programme
- Health Cash Back Plan

YMCA Cheshire is committed to the active promotion of equal opportunity, both in the provision of services and as an employer of paid and unpaid workers.

YMCA Cheshire is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all staff and volunteers to share this commitment.

Any offer of employment will be subject to satisfactory references and Enhanced DBS check.

How To Apply

- The closing date for applications is 9.00 am on Monday 30th March 2026
- These should be submitted by our website YMCA Cheshire vacancies <https://ymcacheshire.org.uk/ymca-vacancies/>
- Shortlisted candidates will be interviewed on 2nd April 2026

